

## TERMS & CONDITIONS TRY ME PLAN CAMPAIGN

These Specific Terms and Conditions for **Try Me Plan Campaign** (“Specific Campaign T&C”) shall be read together with the General Terms and Conditions for Unifi Mobile Postpaid (“Unifi Mobile T&C”), as available in [www.unifi.com.my](http://www.unifi.com.my) (subject to further changes, at TM’s absolute discretion, without prior notice to Customer). In the event of any discrepancies, this Specific Campaign T&C shall prevail over the Unifi Mobile Postpaid T&C but only to the extent of such discrepancies only. Other terms that are not affected shall remain as is. TM reserves the right to vary, supplement, delete, amend or modify this Specific Campaign T&C, from time to time without prior notice to the customer. By participating in the Campaign, customers are deemed to have read, understood and agree to be bound by the terms and conditions herein and further agree that any decision by TM in relation to every aspect of the Campaign shall be final, binding and conclusive.

### 1. GENERAL

- a) **Try Me Plan Campaign** (“Campaign”) is brought to you by TM Technology Services Sdn Bhd (“TM”). The Campaign shall commence from 25 July 2024 until 31 January 2025 (“Campaign Period”). However, TM may, at its sole and absolute discretion ends or extends the Campaign Period without prior notice to Customer.
- b) This Campaign is applicable to new unifi mobile customers (“Customers”) that fulfill all of the criteria specified below:
  - i. Malaysian of eighteen (18) years old and above;
  - ii. New number registration with TM only (Mobile Number Portability is not allowed);
  - iii. Has not subscribed to any unifi Mobile service prior to this Campaign (no active or suspended unifi Mobile service (Postpaid));
  - iv. Residing within good 4G and/or 5G coverage area;
  - v. Not blacklisted by any other mobile operator; and
  - vi. This Campaign is limited to one (1) registration for each NRIC (Identification Documents) during the Campaign Period for a span of 90 days per registration.

### 2. CAMPAIGN OFFERINGS

- a) The offering under this Campaign, as per below:

Plan Details	Details
30 days Commitment amount	FREE
Data	10 GB 5G/4G
Calls (All Network)	60 mins
SMS (All Network)	10 sms

- b) Under this Campaign, Customer will be entitled for:-
  - i. A thirty (30) days free trial period (“Free Trial Period”) and will start upon the activation of the plan/package.
- c) The Campaign is not inclusive of calls and texts (SMS) made to the following numbers and any calls and/or texts made to the following number will be disabled namely:
  - i. Calls to 1300 / 1700 / 1600 / 1MOCC numbers;
  - ii. 080 - Prefix number for border calls to Brunei;
  - iii. Calls to Special Number;
  - iv. International Calls (IDD) and texts (SMS) from Malaysia;
  - v. Voice calls & texts (SMS) roaming outside Malaysia; and
  - vi. Purchase of Add On Passes (extra data);

(Individually or collectively referred as “Additional Charges”)

- d) Credit limit terms and conditions is not applicable during the Free Trial Period under this Campaign.

### 3. CAMPAIGN SUBSCRIPTION

- a) The Campaign is only available for subscription at Unifi Mobile App or walk in to Unifi Store only.
- b) Visual(s) of the Campaign shown in any advertisement, promotional publicity and other materials relating to this Campaign are solely for illustration purposes only and may not depict the actual item. Customer is advised to refer to TM for more details on the Campaign.

### 4. PLAN UPGRADE

- a) Customer can voluntarily upgrade the TRY ME Plan plan to any UNI5G Postpaid Plan via Unifi Mobile App or Unifi Portal Selfcare within 30 days from activation date of TRY ME Plan.
- b) TM will also sending out SMS reminder to TRY ME Plan subscriber with usage of 500MB and above to perform Plan Upgrade by replying “YES” to the SMS reminder by:
  - i. Responding to the SMS within 30 days from activation of TRY ME Plan; and
  - ii. Once Customer has replied with “YES”, the Try Me Plan will be auto upgraded to UNI5G Postpaid 39 and monthly bill subscription will be triggered thereafter.

## 5. TERMINATION

- a) During the Free Trial Period, Customer can voluntarily request for termination without penalty if the termination is within 60 days from activation date of TRY ME Plan via touchpoints below:
  - i. Unifi Store nationwide
  - ii. Live chat
- b) On day 61 after Try Me Plan activation, the account will be auto-terminated if customer did not opt for any plan upgrade to any of UNI5G Postpaid Plan that is available.

## 6. CHARGES AND BILLING

- a) There will be no bill issued during the Free Trial Period.
- b) Upon successful upgrade, the monthly charges will be charged as cycle forward and reflected in the upcoming billing cycle with data and charge proration upon first month upgrade.

## 7. VARIATION

- a) TM reserves the right to withdraw, cancel, suspend, extend or terminate the offering earlier either in whole or in part and further reserves the right to change, amend, vary, supplement, delete, or modify any of the terms and conditions from time to time without prior notice for the Campaign.

## 8. CONFIDENTIALITY

- a) Any personal data provided by the Customer to TM in connection with the Campaign are confidential. The Privacy Notice of TM shall apply. For reference, please visit [TM Privacy Notice](#)

## 9. GOVERNING LAW AND JURISDICTION

- a) This terms and conditions are governed by the Malaysian law and the courts in Malaysia have exclusive jurisdiction.

## 10. INDEMNITY

- a) Notwithstanding anything to the contrary, Customer will defend, indemnify and hold TM save and harmless from any and all claims, suits, actions, demands, costs, settlements, losses, damages, expenses and all other liabilities including reasonable attorney's fees (collectively "the Claims"), arising out of or resulting from its breach of this Terms and Conditions or the intentionally wrongful or negligent acts or omissions on your part, in the performance of or failure to perform your obligations under this Terms and Conditions or in relation to your use of the service in the Campaign subscription.

## 11. FORCE MAJEURE

- a) TM shall not liable in any way for delay, failure in performance, loss or damage due to any of the following force majeure conditions: fire, strike, embargo, explosion, power blackout, earthquake, flood, war, labor disputes, civil or military authority, pandemic, epidemic, sabotages, acts of God or the public enemy, inability to secure raw materials, acts or omissions of other carriers or suppliers, or other causes beyond its reasonable control, whether or not similar to the foregoing.

## 12. SEVERABILITY

- a) If any provision herein contained should be found invalid, illegal or unenforceable under any applicable law, the legality and enforceability of the remaining provisions shall not be affected or impaired in any way and such invalid, illegal or unenforceable provision shall be deemed deleted.

## 13. MISCELLANEOUS

- a) Except for the specific terms and conditions for the Campaign stated herein, all other terms and conditions for Unifi Mobile Postpaid Broadband and General Campaign terms and conditions shall continue to apply.
- b) Further enquiries relating to the Campaign can be channeled to TM Live Chat at <https://Unifi.com.my/chat/index.html>, tweet us @Unifi, message us at [facebook.com/weareUnifi](https://www.facebook.com/weareUnifi) for assistance or visit any TMPoint outlets or Unifi Store nationwide.

## 14. PRIORITIZATION OF DOCUMENTS

- a) In the event there is any inconsistency of the provisions under this terms and conditions, Unifi Mobile Postpaid terms and conditions, General Campaign terms and conditions and the Terms of Use, the following order of precedence shall apply:
  - i. Try Me Plan Campaign Terms and Conditions;
  - ii. Unifi Mobile Postpaid Terms and Conditions;
  - iii. General Campaign Terms and Conditions; and
  - iv. Terms of Use

[End of Terms and Conditions]

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